**Teste HTML**

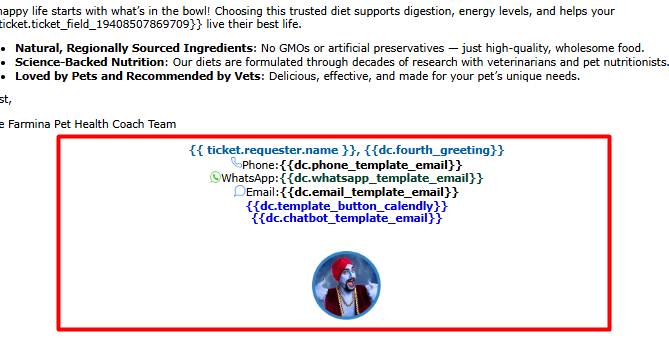
* Realize as configurações abaixo no html

1 - Se o campo {{ticket.ticket\_field\_19408507869709}} for preenchido com "Dog", exibir uma imagem de cachorro no cabeçalho. Se for preenchido com "Gato", exibir uma imagem de gato no cabeçalho. Se não tiver informação manter o logo da Farmina.

2 - Adicionar espaçamento entre as linhas de texto (1,5) para melhorar a legibilidade, mantendo os alinhamentos atuais

3 - Alinhar corretamente os ícones do Facebook e Instagram (centralizar lado a lado abaixo do icone do Genio).

4- Inserir um contorno (em formato de quadrado) ao redor das variáveis exibidas no rodapé, conforme imagem abaixo



**HTML**

**<p style="margin-top: 0; margin-bottom: 0; line-height: 1.22; margin-left: 0; text-align: center;"><img src="https://www.farmina.com/images/email-2022/logo-Farmina.png" /></p>**

**<p style="margin-top: 0; margin-bottom: 0; line-height: 1.22; margin-left: auto;">&nbsp;</p>**

**<p style="margin-top: 0; margin-bottom: 0; line-height: 1.22; margin-left: 0; text-align: center;"> </p>**

**<p style="margin-top: 0; margin-bottom: 0; line-height: 1.22; margin-left: auto;"> </p>**

**<h3 style="margin-left:0;">Hi {{ticket.requester.first\_name}},</h3>**

**<p style="margin-top: 0; margin-bottom: 0; line-height: 1.22;"><span style="color:#000000;">We’re reaching out from the Farmina Pet Health Coach Team to follow up on the personalized food recommendation you received from {{ticket.ticket\_field\_34060674472461}}, a certified Farmina Genius Center!</span></p>**

**<p style="margin-top: 0; margin-bottom: 0; line-height: 1.22;"> </p>**

**<p style="margin-top: 0; margin-bottom: 0; line-height: 1.22;"><span style="color:#000000;">Based on your {{ticket.ticket\_field\_19408507869709}}'s unique needs, {{ticket.ticket\_field\_34060674472461}} recommended:</span><br /><span style="color:#000000;"><strong>{{ticket.ticket\_field\_34068936102669}}</strong></span></p>**

**<h3><span style="color:#000000;"><strong>Save In-Store Today</strong></span></h3>**

**<p style="margin-top: 0; margin-bottom: 0; line-height: 1.22;"><span style="color:#000000;">Redeem your exclusive Genius Center coupon at checkout in-store:</span><br /><a href="{{ticket.ticket\_field\_34060757831821}}" style="text-decoration: none;" target="\_blank"><span style="color:hsl(204,62%,34%);"><strong>Claim Your Discount</strong></span></a></p>**

**<p style="margin-top: 0; margin-bottom: 0; line-height: 1.22;"> </p>**

**<p style="margin-top: 0; margin-bottom: 0; line-height: 1.22;"><span style="color:#000000;">Our Farmina Pet Health Coaches are here for you &mdash; ready to answer questions and provide ongoing nutrition support!</span></p>**

**<h3><span style="color:#000000;"><strong>Why Feed Farmina N&amp;D?</strong></span></h3>**

**<p style="margin-top: 0; margin-bottom: 0; line-height: 1.22;"><span style="color:#000000;">A happy life starts with what’s in the bowl! Choosing this trusted diet supports digestion, energy levels, and helps your {{ticket.ticket\_field\_19408507869709}} live their best life.</span></p>**

**<ul>**

**<li><span style="color:#000000;"><strong>Natural, Regionally Sourced Ingredients</strong>: No GMOs or artificial preservatives — just high-quality, wholesome food.</span></li>**

**<li><span style="color:#000000;"><strong>Science-Backed Nutrition</strong>: Our diets are formulated through decades of research with veterinarians and pet nutritionists.</span></li>**

**<li><span style="color:#000000;"><strong>Loved by Pets and Recommended by Vets</strong>: Delicious, effective, and made for your pet’s unique needs.</span><br /> </li>**

**</ul>**

**<p style="margin-top: 0; margin-bottom: 0; line-height: 1.22;"><span style="color:#000000;">Best,</span></p>**

**<p style="margin-top: 0; margin-bottom: 0; line-height: 1.22;"><br /><span style="color:#000000;">The Farmina Pet Health Coach Team</span></p>**

**<p style="margin-top: 0; margin-bottom: 0; line-height: 1.22;"> </p>**

**<p style="margin-top: 0; margin-bottom: 0; line-height: 1.22; margin-left: 0; text-align: center;"><span style="color:#005ea8!important;"><strong>{{ ticket.requester.name }}, {{dc.fourth\_greeting}}</strong></span></p>**

**<p style="margin-top: 0; margin-bottom: 0; line-height: 1.22; margin-left: 0; text-align: center;"><img style="width:11.39pt;" src="https://www.farmina.com/images/email-2022/Icon-feather-phone.png" /><span style="color:#000!important;">Phone:<strong>{{dc.phone\_template\_email}}</strong></span></p>**

**<p style="margin-top: 0; margin-bottom: 0; line-height: 1.22; margin-left: 0; text-align: center;"><img style="width:11.39pt;" src="https://geniuspet.zendesk.com/hc/theming\_assets/01JFWHCJFPY2WHVQS7F9R7JGDT" /><a href="{{dc.whatsapp\_link\_template\_email}}" style="text-decoration: none;" target="\_blank"><span style="color:#000!important;">WhatsApp:</span><span style="color:#06402B;"><strong>{{dc.whatsapp\_template\_email}}</strong></span></a></p>**

**<p style="margin-top: 0; margin-bottom: 0; line-height: 1.22; margin-left: 0; text-align: center;"><img style="width:11.39pt;" src="https://www.farmina.com/images/email-2022/Icon-feather-message-circle.png" /><a href="mailto:{{dc.email\_template\_email}}" style="text-decoration: none;" target="\_blank"><span style="color:#000!important;">Email:<strong>{{dc.email\_template\_email}}</strong></span></a></p>**

**<p style="margin-top: 0; margin-bottom: 0; line-height: 1.22; margin-left: 0; text-align: center;"><a href="{% if ticket.assignee.custom\_fields.link\_do\_calendly %}{{ ticket.assignee.custom\_fields.link\_do\_calendly }}{% else %}{{dc.calendly\_template\_email}}{% endif %}" style="text-decoration: none;" target="\_blank"><strong>{{dc.template\_button\_calendly}}</strong></a></p>**

**<p style="margin-top: 0; margin-bottom: 0; line-height: 1.22; margin-left: 0; text-align: center;"><a href="{{dc.link\_button\_bot\_ia}}" style="text-decoration: none;" target="\_blank"><strong>{{dc.chatbot\_template\_email}}</strong></a></p>**

**<p style="margin-top: 0; margin-bottom: 0; line-height: 1.22; margin-left: auto;"> </p>**

**<p style="margin-top: 0; margin-bottom: 0; line-height: 1.22; margin-left: auto;"> </p>**

**<p style="margin-top: 0; margin-bottom: 0; line-height: 1.22; margin-left: 0; text-align: center;"><img style="width:69.59pt;" src="https://www.farmina.com/images/email-2022/genius-footer.png" /></p>**

**<p style="margin-top: 0; margin-bottom: 0; line-height: 1.22; margin-left: auto;"> </p>**

**<p style="margin-top: 0; margin-bottom: 0; line-height: 1.22; margin-left: 0; text-align: right;"><img style="width:22.19pt;" src="https://www.farmina.com/images/email-2022/icon-facebook.png" /></p>**

**<p style="margin-top: 0; margin-bottom: 0; line-height: 1.22; margin-left: 0; text-align: center;"><img style="width:22.19pt;" src="https://www.farmina.com/images/email-2022/icon-instagram.png" /></p>**

**<p style="margin-top: 0; margin-bottom: 0; line-height: 1.22; margin-left: auto;"> </p>**